Guideline





# Clough Guideline

## **Quality Policy**

## CLOU\_QHSE\_QHSE\_GUID\_002\_R00

Macro-Process	Staff
Process	Governance
Sub-Process	

Process Owner	QHSE	
Verified by	QHSE – Compliance – Organization and Change Management – Legal	

	Organizational Unit	Signature
Approved by	Chief Financial Officer	Anh L'
	Chief Executive Officer	
	Executive President	Mo

#### **Guideline Reviews**

Review	Date	Description
00	09/04/2024	First Issue

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#### **Quality Policy**

Clough is a pioneering project delivery company that harnesses innovative engineering and construction solutions to improve peoples' lives today and tomorrow. With its parent company, Webuild, Clough's people are committed to delivering exceptional projects for its industries and communities, as a partner for a sustainable future.

We are pioneers. We're not afraid to try something new, push the boundaries, and go where others haven't. We provide solutions we're proud of, for everything we do, and speak up when plans need to be challenged. We enrich the lives of those in the communities in which we work and live.

The synergies Clough and Webuild bring to the engineering and construction industry in Australia are unparalleled, with a commitment to providing innovative solutions and local complex project expertise.

The Webuild Group, strengthened by its values of Excellence, Respect, Sustainable Innovation, Integrity and Trust, is committed to contributing to the economic development and social well-being in the communities in which it operates, by conducting its business activities according to the following principles:

**Ethics and Responsibility** – We adhere strictly to all ethical and legal standards, employing a risk-based approach to quality.

**Excellence and Innovation** – We lead with safe and innovative project solutions, consistently exceeding client expectations.

**Resource Management** – We ensure sufficient human, technological, and financial resources for effective Clough Management System implementation, supporting project management and business operations.

**Quality Culture and Leadership** – Our behaviours drive long-term success and client satisfaction, valuing contributions from each other and suppliers, with a focus on celebrating team achievements. Our leader's commitment to quality is visible and our teams make it personal and always do what's right.

**Employee Competencies** – We enhance employee performance through information, training, and workshop programs, fostering professional growth and competence.

**Supply Chain Integration** – We engage suppliers and subcontractors aligned with the Group's commitment to quality principles and values.

**Client Relationship** – We maintain ongoing communication with clients to ensure satisfaction throughout service provision and project delivery.

**Transparency** – We prioritise transparency for all shareholders and stakeholders with regard to the Clough Management System.

**Continuous Improvement** – We consider the effect of Climate Change on the ability to achieve the intended results of the management system. We continuously enhance the Clough Management System, fostering global-to-local knowledge sharing and leveraging lessons learned for improved performance across the Webuild Group.

Date: 09/04/2024

Status: Final